Violation Workflow for Smart User Experience Tool

This project proposes that the Federal Trade Commission (FTC) develop a smart user experience to improve the processing of anti-trust violations. Below is a sample workflow of this user experience tool. It illustrates a sample list of questions informants could be asked, with 12 possible violation endpoints.

I wish to report an anticompetitive violation

- **NO** — Is your firm preventing suppliers or dealers from working with competitors?
- **NO** — Does your firm have significant market power?
- **NO** — Does the violation involve working with competing firms?
- **YES** — Does the violation involve pricing?
- **NO** — Does the violation involve working, or deliberately not working, with other firms?
- **NO** — Does your firm sell (not lease) commodities?
- **YES** — Is your firm offering a price advantage in certain geographical areas to certain customers, that does not reflect the relative cost of goods sold?

- Is the firm in question a buyer? — **YES** / **NO**
- **YES** — Is your firm refusing to do business with another firm?
- **YES** — Has your firm solicited or coordinated bids?
- **YES** — Does the group of firms (including yours) together wield significant market power?
- Does your firm provide allowances for advertising or other services?

- Is your firm forcing buyers to purchase two or more separate products together ('tie-in sales')?
- Has your firm agreed to divide sales territories or customers with other firms?
- Is your firm imposing price constraints on suppliers or dealers?
- Is your firm pricing its products below cost?
- Does your firm have significant market power?

- Has your firm agreed to agreed to restrict truthful advertising?
- Do any agreements (tacit or formal) with competitors exist to raise, lower, or stabilize prices, fees or rates?

- Does your firm's industry body have exclusive benefits?

Endpoints (You may wish to report)

- Refusal to Supply
- Exclusive Dealing
- Refusal to Deal
- Tying the Sale of Two Products
- Market Division & Customer Allocation
- Bid Rigging
- Other Harmful Dealings
- **You may not have a violation to report. Start again?**
- Manufacturer-imposed Requirements
- Group Boycotting
- Predatory Pricing
- Price Discrimination
- Price Fixing

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